

## BENEFITS OF A CONTRACT WITH MICROBEE

### ABOUT MICROBEE

Microbee is a London-based company established since 1984 and is experienced in pest control. We are committed to providing a first-class service. We provide reliable and professional pest control to a wide range of clients throughout Greater London and the South of England, including major property management companies, as well as local authorities.

### OUR TECHNICIANS

Microbee's team of technicians are friendly, professional, and all qualified to BPCA Level 2. They have many years of experience working with a wide range of pests on a variety of sites, including high-security environments, such as airports and hospitals, as well as construction sites, commercial and residential properties. We endeavour, where possible, to send the same technician each time, so you don't waste time showing them around each visit.

### BIOLOGIST VISITS

Microbee employs a number of company biologists who all hold a BSc degree or higher, and have relevant experience in pest behaviour and control. All of our contracts include at least one annual visit by a company biologist; this is to ensure that you receive the highest standard of service. Biologists can provide detailed reports to help you deal with more complicated cases and are always on hand to offer expert advice.

### SITE VISITS

All visits are logged onto our computer system and you are notified by telephone or email (as appropriate) prior to each visit. This gives you the opportunity to choose the most convenient day and time for a visit and to notify any of your staff who needs to be present to allow us access.

**You won't get forgotten and you won't have technicians calling at awkward or unexpected times.**

### SITE REPORTS

We provide reports for every visit we carry out to your site. Microbee will provide you with a copy of this report and also keep a copy for our own files. We keep extensive records for each site treated so that we can track the pesticides used and the level of infestation. If you have a query about a particular problem, we will have the treatment history to hand.

### HEALTH & SAFETY

A pest report book will be left on site or at your office. This is red A4 folder, which contains all the Health & Safety details including risk assessments and safety data sheets for any chemicals being used on site. Microbee is a member of the British Pest Control Association (BPCA), an accredited CHAS contractor, approved by Constructionline, Safe4Site and Safecontractor. We are also accredited with ISO 9001, ISO 14001 and OHSAS 18001



**Find out more about the services we offer at Microbee:**

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